

# Toyota Genuine Extended Warranty



*Toyota motor vehicles are renowned for their quality, durability and reliability. To back this, all Toyota vehicles feature a standard Toyota Warranty that provides unlimited cover for 3 years or a maximum of 100 000km. This cover can be extended by means of a **Toyota Genuine Extended Warranty** to a maximum of 6 years or 220 000km to ensure complete peace of mind over the term of ownership.*

## Why consider a Toyota Genuine Extended Warranty?

When thinking of extending your Toyota's warranty, only the **Toyota Genuine Extended Warranty** should be considered for the following reasons:

- It is the only warranty extension product approved and backed by Toyota South Africa.
- Full integration with Toyota South Africa systems means a hassle-free claim process.
- It provides the same level of cover as the vehicle's original manufacturer's warranty and no claim limits apply (Paint and trim excluded).
- It provides 24 hour ToyotaCare roadside assistance for the period of cover.
- Available for both new and pre-owned Toyota vehicles.
- The peace of mind that all repairs will be done by qualified Toyota technicians through the exclusive use of Toyota Genuine Parts.

## What Warranty extension options are available?

The following extension options are available for the **Toyota Genuine Extended Warranty** (calculated from date of original sale):

- For new vehicles or vehicles covered by the standard Toyota Warranty:
  - 4 years or maximum 150 000km.
  - 5 years or maximum 180 000km.
  - 6 years or maximum 220 000km.

## What is covered by the Toyota Genuine Extended Warranty?

The major categories covered by the **Toyota Genuine Extended Warranty** are as follows:

- Engine, fuel system, engine cooling, gaskets.
- Engine management systems, starter and solenoid, air conditioning, alternator.
- Transmission, driveshafts, axles and steering.
- Brakes and bearings.

The Toyota Genuine Extended Warranty provides unlimited cover for defective parts and or workmanship. Cover is however not provided for wear and tear, failure as a result of negligence, driver abuse or inadequate vehicle maintenance.

## What added benefits does the Toyota Genuine Extended Warranty offer?

### ToyotaCare Roadside Assistance

The ToyotaCare Roadside Assistance Programme is applicable to all Toyota models covered by the Toyota Genuine Extended Warranty. The following services are offered as part of the ToyotaCare Roadside Assistance Programme:

1. Out of fuel assistance (provision of enough fuel to reach the closest fuel station).
2. Assistance with changing of a flat tyre.
3. Vehicle jump start or battery replacement (if within 12 month warranty).
4. Key lockout support.
5. Tow-in service to the nearest Toyota dealership in an event of a mechanical or electrical fault.
6. Securing of the incident scene by an armed security response officer who will wait with the customer until the technical service responds to the call (dependant on area and availability of security services).\*
7. Provision of a hire car for 24 hours in the event that a vehicle has broken down more than 100km from the customer's home in order to complete his or her journey or return back home.\*
8. Provision of accommodation for up to five persons in the event that a vehicle has broken down more than 100km from the customer's home (provided that the customer has elected to forfeit the 24 hour car hire option).\*

\* Subject to terms and conditions as set out in the policy document.

## I am interested in the Toyota Genuine Extended Warranty – where to from here?

For more information on the **Toyota Genuine Extended Warranty**, pricing and how to purchase, please consult with:

- The staff at your local Toyota dealer.
- Visit [www.toyotacare.co.za](http://www.toyotacare.co.za) for more information.
- Contact the ToyotaCare contact centre on 0861 610 007 (Option 3).

\* This is a marketing brochure only. For full terms and conditions, please refer to the Toyota Genuine Extended Warranty Policy wording.

